



MAYOR
POLICE DEPARTMENT
ASSESSOR

CITY CLERK-TREASURER
MUNICIPAL WATER & SEWER DEPARTMENT
BUILDING INSPECTOR

PUBLIC WORKS DIRECTOR
PARKS & RECREATION DIRECTOR
WELLNESS CENTER DIRECTOR

PHYSICAL ADDRESS:
627 Main Street
Telephone: (608) 776-4970
Fax: (608) 776-4974

MAILING ADDRESS:
P.O. Box 207
Darlington, WI 53530-0207
Website: www.darlingtonwi.org

Dear Utility Customer,

Per the Public Service Commission of Wisconsin, the City of Darlington's quarterly Water Rates and quarterly Fire Protection / Hydrant Rental Rates will be increasing effective 12-1-2023. You will see this increase on your January 1, 2024 utility bill.

A breakdown of the rates are below:

QUARTERLY WATER RATES
(*NEW RATES EFFECTIVE 12-1-2023*)
(Last Rate Increase took place 12-1-2015)

Meter Size	NEW Quarterly Water Fixed Rate	Previous Quarterly Water Fixed Rate	NEW Quarterly Fire Protection / Hydrant Rental	Previous Quarterly Fire Protection / Hydrant Rental	Quarterly 2 nd Meter Charge
5/8" & 3/4"	\$ 22.69	\$ 21.01	\$ 26.03	\$ 24.10	\$8.00
1"	\$ 40.05	\$ 37.08	\$ 33.71	\$ 31.21	\$14.00
1 ¼"	\$ 56.73	\$ 52.53	\$ 44.05	\$ 40.79	\$20.00
1 ½"	\$ 76.76	\$ 71.07	\$ 51.73	\$ 47.90	\$27.00
2"	\$113.46	\$105.06	\$77.76	\$ 72.00	\$38.00
3"	\$200.23	\$185.40	\$103.45	\$ 95.79	
4"	\$337.06	\$312.09	\$130.15	\$120.51	
6"	\$523.94	\$485.13	\$156.85	\$145.23	
Unmetered	\$ 54.10	\$54.10	\$ 26.03	\$ 24.10	

Water Volume Charge		
	NEW Water Volume Charge	Previous Water Volume Charge
First 25,000 gallons water used	\$3.75 per 1,000 gal	\$3.47 per 1,000 gal
Next 275,000 gallons water used	\$2.82 per 1,000 gal	\$2.61 per 1,000 gal
Over 300,000 gallons water used	\$2.20 per 1,000 gal	\$2.04 per 1,000 gal

Additional Meter Charge (only available to single-family residential and small commercial customers) - This rate shall be applied to customers who request the installation of a second meter to receive credit for clear water not discharged into the sanitary sewer system (i.e.-swimming pools), or if a sewerage service customer who is not a customer of the water utility requests the installation of a meter to determine the volume of sewage discharged into the sanitary sewer system. The customer, at their own expense, must make necessary changes to the water plumbing and install couplings so an additional meter can be set.
(Initial Meter Installation Charge = \$35.00)

General Water Service - Unmetered – Where the utility cannot immediately install its water meter, service may be supplied temporarily on an unmetered basis. Such service shall be billed at the rate of \$54.10 per quarter. This rate shall be applied only to single-family residential and small commercial customers, and it approximates the cost of 10,000 gallons of water per quarter.

Public Fire Protection Service (aka Hydrant Rental) – Under Wisconsin Statute §196.03(3)(b), the municipality has chosen to have the utility bill the retail general service customers for public fire protection. This service shall include the use of hydrants for fire protection service only and such quantities of water as may be demanded for the purpose of extinguishing fire within the service area; also includes water used for testing equipment and training personnel.

QUARTERLY SEWER RATES

(Unchanged since 12-1-14)

Meter Size	Quarterly Sewer Fixed Rate
5/8" & 3/4"	\$ 65.79
1"	\$ 82.62
1 1/4"	\$ 98.81
1 1/2"	\$118.22
2"	\$153.82
3"	\$237.97
4"	\$370.65
6"	\$551.89
Unmetered	\$208.29

Sewer Volume Charge
\$9.50 per 1,000 gallons of water used

Surcharges <i>(*commercial & industrial only)</i>	
BOD (Biochemical Oxygen Demand) in excess of 250 mg/l = 81.0¢ per pound	SS (Suspended Solids) in excess of 250 mg/l = 95.0¢ per pound

General Service – Metered – Sewage contributors discharging domestic strength sewage up to 250 mg/l BOD and 250 mg/l Suspended Solids

General Service – Unmetered – Service shall be billed at the rate of \$208.29 per quarter for customers who are unmetered. This rate shall be applied only to single-family and small commercial customers, and approximates the cost for 15,000 gallons per quarter discharged to the sewer system.

Surcharges (Biochemical Oxygen Demand & Suspended Solids) – Where the waste of any commercial and industrial contributor exceeds the domestic strength sewage, a periodic sampling shall be taken and the sewage analyzed to determine the strength of said waste, and shall be billed at the following rate.

QUARTERLY GARBAGE RATES

(*\$1.50 RATE INCREASE AS OF 12/1/2023*)

\$39.00 per quarter

WATER LATERAL INSTALLATION CHARGE

\$350.00

The initial water lateral, not installed as part of a Subdivision development or an assessable utility extension, will be installed from the main through the curb stop and box by the utility.

SERVICE SIZE	CHARGE
3/4" and over	Actual Cost

SEWER LATERAL CONNECTION CHARGE

\$250.00

PRIVATE FIRE PROTECTION CHARGE

2" or smaller	\$40.80
3"	\$76.80
4"	\$127.50
6"	\$255.00
8"	\$408.00
10"	\$612.00
12"	\$816.00



MAYOR
POLICE DEPARTMENT
ASSESSOR

CITY CLERK-TREASURER
MUNICIPAL WATER & SEWER DEPARTMENT
BUILDING INSPECTOR

PUBLIC WORKS DIRECTOR
PARKS & RECREATION DIRECTOR
WELLNESS CENTER DIRECTOR

PHYSICAL ADDRESS:
627 Main Street
Telephone: (608) 776-4970
Fax: (608) 776-4974

MAILING ADDRESS:
P.O. Box 207
Darlington, WI 53530-0207
Website: www.darlingtonwi.org

BILLING

At this time, the City of Darlington is regulated by the Public Service Commission to bill quarterly. Bills for water and sewer service are rendered quarterly, and become due and payable upon issuance following the period for which service is rendered.

METERS ARE READ	BILLS ARE MAILED	BILLS ARE DUE
February 28 th	March 31 st	April 20 th
May 31 st	June 30 th	July 20 th
August 31 st	September 30 th	October 20 th
November 30 th	December 31 st	January 20 th

A late payment charge of 3%, but not less than \$.50 (cents) will be added to bills not paid within 20 days of issuance. This one time 3% late payment charge will be applied only to any unpaid balance for the current billing period's usage. This late payment charge is applicable to all customers. The utility customer may be given written notice that the bill is overdue no sooner than 20 days after the bill is issued, and unless payment or satisfactory arrangements for payment is made within the next 10 days, service may be disconnected pursuant to Wis. Admin. Code Ch. PSC 185.

You may sign a **Deferred Payment Agreement** to pay installments on your bill. If you do not pay the installments per the signed contract,, the utility may disconnect your service. The utility does not have to negotiate a new agreement before it disconnects your service. It is the customer's responsibility to inform the utility of any significant changes in your ability to pay.

Your service can be shut off for any of the following reasons:

- You fail to pay your bills, including delinquent bills from a previous address
- You fail to pay installments with the terms of a Deferred Payment Agreement
- You tamper with your meter
- There is a safety hazard
- You refuse or fail to allow for a meter reading once every 9 months

All customers whose service is disconnected shall be required to pay a reconnection charge.
\$30.00 Reconnection Fee = during regular business hours
\$45.00 Reconnection Fee = after regular business hours.

Delinquent municipal utility bills may be levied as a special assessment on the property owner's real estate tax bill, as per Wis. Stat. §66.0809(3).

NON-SUFFICIENT FUNDS (NSF) CHARGE = \$25.00

WAYS TO PAY YOUR BILL

The City of Darlington offers multiple ways to pay your utility bill:

- **Mail to:** Municipal Water & Sewer Department, PO Box 207, Darlington, WI 53530
- **In person:** Darlington Municipal Building, 627 Main Street, Darlington – Monday-Friday, 8am-4:30pm
- **Drop-boxes:** (1) drop-box at the Darlington Municipal Building – parking lot side, right side of entry doors
(1) drop-box at Piggly Wiggly, 149 Wells – inside on the wall next to lottery ticket machine
- **Online:** WWW.OFFICIALPAYMENTS.COM-or-(800-272-9829) (Need acct. # and Jurisdiction Code=6706)
(for more info, go to the City's webpage: WWW.DARLINGTONWI.ORG, click on 'Payments' icon)
[Official Payments does charge a service fee of: E-Checks = \$3.00 / Credit Cards = \$7.50]
- **ACH** – you can sign up to have automatic payment(s) directly withdrawn from your bank account either in monthly installments or in a lump sum.
- **PRE-PAY** - AFTER your current quarterly utility bill is paid, take your bill and divide it by 3. This is your estimated monthly amount. The following 2 months, pay that estimated monthly amount, and your payment(s) will be applied as a credit on your account. When the next quarterly utility bill is sent out, approximately 1/3 of the bill will remain due.

QUARTERLY BILLING RATES

TARIFAS DE FACTURACION TRIMESTRAL

(effective 12/1/2023) / (efectivo 12/1/2023)

GALLONS USED PER QUARTER	WATER USAGE CHARGE <small>(per 1,000 gal)</small>	QUARTERLY WATER FIXED CHARGE <small>(5/8" meter)</small>	QUARTERLY PUBLIC FIRE/HYDRANT RENTAL FIXED CHARGE	SEWER USAGE CHARGE <small>(per 1,000 gal)</small>	QUARTERLY SEWER FIXED CHARGE <small>(5/8" meter)</small>	QUARTERLY GARBAGE FIXED CHARGE	*NEW* QUARTERLY BILLING TOTAL	PREVIOUS QUARTERLY BILLING TOTAL
<small>GALONES UTILIZADOS POR TRIMESTRE</small>	<small>CARGO POR USO DE AGUA (por 1,000 gal)</small>	<small>CARGO FIJO DE AGUA TRIMESTRAL</small>	<small>CARGO FIJO DE ALQUILER DE HIDRANTES PARA BOMBEROS PUBLICOS TRIMESTRAL</small>	<small>CARGO POR USO DE ALCANTARILLADO (por 1,000 gal)</small>	<small>CARGO FIJO DE ALCANTARILLADO TRIMESTRAL</small>	<small>CARGO FIJO DE RECOLECCION DE BASURA TRIMESTRAL</small>	<small>NUEVO TOTAL DE FACTURACION TRIMESTRAL</small>	<small>TOTAL DE FACTURACION TRIMESTRAL ANTERIOR</small>
1,000 gallons	\$3.75	\$22.69	\$26.03	\$9.50	\$65.79	\$39.00	\$166.76	\$161.37
2,000 gallons	\$7.50	\$22.69	\$26.03	\$19.00	\$65.79	\$39.00	\$180.01	\$174.34
3,000 gallons	\$11.25	\$22.69	\$26.03	\$28.50	\$65.79	\$39.00	\$193.26	\$187.31
4,000 gallons	\$15.00	\$22.69	\$26.03	\$38.00	\$65.79	\$39.00	\$206.51	\$200.28
5,000 gallons	\$18.75	\$22.69	\$26.03	\$47.50	\$65.79	\$39.00	\$219.76	\$213.25
6,000 gallons	\$22.50	\$22.69	\$26.03	\$57.00	\$65.79	\$39.00	\$233.01	\$226.22
7,000 gallons	\$26.25	\$22.69	\$26.03	\$66.50	\$65.79	\$39.00	\$246.26	\$239.19
8,000 gallons	\$30.00	\$22.69	\$26.03	\$76.00	\$65.79	\$39.00	\$259.51	\$252.16
9,000 gallons	\$33.75	\$22.69	\$26.03	\$85.50	\$65.79	\$39.00	\$272.76	\$265.13
10,000 gallons	\$37.50	\$22.69	\$26.03	\$95.00	\$65.79	\$39.00	\$286.01	\$279.10
11,000 gallons	\$41.25	\$22.69	\$26.03	\$104.50	\$65.79	\$39.00	\$299.26	\$291.07
12,000 gallons	\$45.00	\$22.69	\$26.03	\$114.00	\$65.79	\$39.00	\$312.51	\$304.04
13,000 gallons	\$48.75	\$22.69	\$26.03	\$123.50	\$65.79	\$39.00	\$325.76	\$317.01
14,000 gallons	\$52.50	\$22.69	\$26.03	\$133.00	\$65.79	\$39.00	\$339.01	\$329.98
15,000 gallons	\$56.25	\$22.69	\$26.03	\$142.50	\$65.79	\$39.00	\$352.26	\$342.95
16,000 gallons	\$60.00	\$22.69	\$26.03	\$152.00	\$65.79	\$39.00	\$365.51	\$355.92
17,000 gallons	\$63.75	\$22.69	\$26.03	\$161.50	\$65.79	\$39.00	\$378.76	\$368.89
18,000 gallons	\$67.50	\$22.69	\$26.03	\$171.00	\$65.79	\$39.00	\$392.01	\$381.86
19,000 gallons	\$71.25	\$22.69	\$26.03	\$180.50	\$65.79	\$39.00	\$405.26	\$394.83
20,000 gallons	\$75.00	\$22.69	\$26.03	\$190.00	\$65.79	\$39.00	\$418.51	\$407.80
21,000 gallons	\$78.75	\$22.69	\$26.03	\$199.50	\$65.79	\$39.00	\$431.76	\$420.77
22,000 gallons	\$82.50	\$22.69	\$26.03	\$209.00	\$65.79	\$39.00	\$445.01	\$433.74
23,000 gallons	\$86.25	\$22.69	\$26.03	\$218.50	\$65.79	\$39.00	\$458.26	\$446.71
24,000 gallons	\$90.00	\$22.69	\$26.03	\$228.00	\$65.79	\$39.00	\$471.51	\$459.68
25,000 gallons	\$93.75	\$22.69	\$26.03	\$237.50	\$65.79	\$39.00	\$484.76	\$472.65
26,000 gallons	\$96.57	\$22.69	\$26.03	\$247.00	\$65.79	\$39.00	\$497.08	\$484.76
27,000 gallons	\$99.39	\$22.69	\$26.03	\$256.50	\$65.79	\$39.00	\$509.40	\$496.87
28,000 gallons	\$102.21	\$22.69	\$26.03	\$266.00	\$65.79	\$39.00	\$521.72	\$508.98
29,000 gallons	\$105.03	\$22.69	\$26.03	\$275.50	\$65.79	\$39.00	\$534.04	\$521.09
30,000 gallons	\$107.85	\$22.69	\$26.03	\$285.00	\$65.79	\$39.00	\$546.36	\$533.20