## City of Darlington Municipal Water & Sewer Department Application/Termination Form

SERVICE ADDRESS:		CURRENT ACCOUNT #:
Dirección de Servicio		
LANDLORD/OWNER:	·····	
Are you selling or purchasing this property ¿Está vendiendo o comprando esta propiedad?	<u>y</u> ? Yes / No Sí / No	Are you renting this property? Yes / No ¿Estás alquilando esta propiedad? Sí / No
DATE TO READ METER: Read Date:		Closing Date:
	e por primera vez del agua/alcar	ving in, or the last date you are responsible for water/sewer if ntarillado en la dirección anterior si se muda, o la última
MOVING IN INFORMATION: for N		ner (Please print)
MUDARSE INFORMACION[para nuevo cliente res	ponsible] (letra de imprenta)	
NAME / Nombre:		
PHONE # / Teléfono #:	EMAIL:	
MAILING ADDESS (if life-mathematic	dirección de cor	reo electrónico
MAILING ADDRESS (if different from ser Dirección postal (si es diferente de la dirección de ser	vice address):	
purposes. (*Please note: A landlord/owner will receive co		nnection notices.) Date / Fecha
MOVING OUT INFORMATION: for MUDARSE INFORMACION [para el cliente respon (Tenants: If you are moving out and don't know (Inquilino: si se está mudando y no conoce la informa NAME / Nombre:	sable anterior] ( <i>letra de imprent</i> the new tenant's information	a) a, the account will revert to the landlord.)
FORWARDING ADDRESS FOR FINAL Dirección de reenvío para enviar la factura final	L BILL:	
WAS THIS ACCOUNT ON AUTO-PAYN ¿Estaba esta cuenta en pago automático?	IENT: YES: NO	D:
for the water and sewer bills at the above mention	ed address and that non-payn	agent or tenant of the property stated above, hereby d above as the NEW responsible customer is responsible nent of the bills could result in disconnection of service tomer is moving and the final bill should be sent to the
	Signature / Nombre Firma	Date / Fecha

For office use only:	OLD ACCOUNT #:	METER READING:
	NEW ACCOUNT #:	METER READING:
Notes:		Date Final Bill Mailed:

## Please return this completed form to:

Mail: City of Darlington Municipal Water & Sewer Department P.O. Box 207 Darlington, WI 53530

## **Drop off:**

- City of Darlington Municipal Building, 627 Main St.
- At Piggly Wiggly in the convenient drop box located at the right of the lottery machine

Fax: 608-776-4974 ATTN: Water & Sewer Dept

Questions: 608-776-4970 during regular office hours Monday – Friday 8 am – 4:30 pm

**Billing:** Bills for water and sewer service are rendered quarterly and become due and payable upon issuance following the period for which service is rendered.

<u>Meters are read:</u>	<u>Bills are sent</u> :	<b>Bills are due:</b>
February 28 <sup>th</sup>	March 31 <sup>st</sup>	April 20 <sup>th</sup>
May 31st	June 30 <sup>th</sup>	July 20 <sup>th</sup>
August 31 <sup>st</sup>	September 30 <sup>th</sup>	October 20 <sup>th</sup>
November 30 <sup>th</sup>	December 31 <sup>st</sup>	January 20 <sup>th</sup>

A late payment charge of 3% but not less than 50 cents will be added to bills not paid within 20 days of issuance. This 3% late payment charge will be applied only to any unpaid balance for the current billing period's usage. This late payment charge is applicable to all customers. The utility customer and landlord may be given a written notice that the bill is past due no sooner than 20 days after the bill is issued, and unless payment or satisfactory arrangements for payment is made within the next 10 days, service may be disconnected pursuant to Wis. Admin. Code Ch. PSC 185.

**Disconnection notices** are sent out within 10 days of a past due notice being sent without a deferred payment agreement in place. Your landlord will receive copies of disconnection notices sent. All customers whose service is disconnected shall be required to pay a reconnection charge. A reconnection charge of \$30 during regular office hours and \$45.00 after regular office hours will be assessed.

**Deferred payment agreements** can be set up to pay installments on your bill. If you do not pay installments as agreed, the utility may disconnect your service. The utility does not have to negotiate a new agreement before it dis-connects your service. It is the customer's responsibility to inform the utility of any significant changes in your ability to pay.

Automatic payment is available through our office at no charge using a checking account. Your payment will automatically be processed five days before the due date or the same amount each month can be withdrawn on the 15<sup>th</sup> of each month. ACH forms can be picked up in the City Office or found online and mailed to the Water & Sewer Dept https://darlingtonwi.org/forms-permits/.

**Other payment options** are available through Official Payments. You can pay over the phone or online for a fee with a credit card, debit card, or e-check. Information is available online <a href="https://darlingtonwi.org/credit-card-payments/">https://darlingtonwi.org/credit-card-payments/</a>

## REMINDER: NOTIFY POST OFFICE OF ADDRESS CHANGE OR THEY WILL NOT DELIVER MAIL